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#### **PSI Journal**

International Magazine For Promotional Products

July 2017 Volume 56

**CD-LUX** Dennis and Alexander Dirscherl Expansion course continues

#### **Product Guide**

Christmas, gift sets Porcelain, glass, fine dining

#### Newsweek 2017

New record visitor attendance

#### 125 years

Karlowsky Fashion celebrates big anniversary

## Christmas business Do not wait until the customer arrives

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Editorial

# Time has come to change

alter Jung was the one who laid the foundations for a new industry sector – the promotional product industry – in the early 1960s. Yes, it would certainly have evolved without him, but more slowly and probably with a completely different struc-

ture. He motivated both manufacturers and distributors to focus entirely on this business sector. Only those who were part of the PSI network could benefit from the trade show, product verification, information and other tools. A comfortable situation for all parties involved. From modest beginnings, a considerable and profitable industry soon developed. But there was never really time to lean back and relax. Mail-order companies came along and gave the market a whole new complexion. The fast way to China revolutionised supply chains and production.

And then came the Internet. A medium that was to change the world more quickly than anything before. Suddenly nothing was exclusive. With just a few clicks, every product can now be researched, ordered and paid for. And yet, all of these developments and influences did not change our industry fundamentally – because companies moved and changed with the times. Many distributors became competent consultants. Others were totally focused on online business. Pure buyers have long been left behind. Yes, they are still there, but the future will not be theirs.

The customer has become sophisticated. He, too, has to woo his customers more individually, more exclusively and intensively. Only those who strike a chord with the recipient can achieve the desired impact. Both sides must know this. The consultant/distributor and the customer are suddenly all in the same boat. This is an ideal situation to row together. After all, the industry customer knows his customers, the promotional product consultant knows his products and the opportunities they offer for promotional purposes.

A rethink is therefore called for. Think no longer like a promotional product distributor could be the message. Think like a consulting marketer. Your real customer is the customer of your customer, the recipient. If he is satisfied, your customer will be satisfied, too. However, this can only be achieved if the consultant and the customer work more closely together. In the advertising industry, this has been common practice for decades. Only those who can systematically target the recipient can be successful. Good prospects for everyone who really takes consulting seriously.



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#### Newsweek 2017: New record visitor attendance 44

With its proven recipe for success, the Newsweek has also made its way through Germany this year to bring the industry's latest product creations to professional distributors. A new record number of visitors confirms that the concept is getting better and better.



#### Porcelain, glass and fine dining



76

Only a table set with porcelain and glass makes a menu a real pleasure. The promotional product industry provides many inspiring ideas for fine dining.

72

#### CD-LUX: Expansion course continues

When the first Advent calendar was printed in Munich in 1903, nobody knew that this product would become one of the most popular promotional products in the pre-Christmas period. Johann Dirscherl, who founded CD-LUX GmbH in the Bavarian town of Cham in 1997, did not know that his company would grow into a leading manufacturer of Advent calendars.



### 125 years: Karlowsky Fashion celebrates big anniversary

The long-established company Karlowsky Fashion has a reason to celebrate: it is 125 years old – 125 years rich in history, development and, above



all, quality. For generations, the name "Karlowsky" has been synonymous with premium brand clothing in catering, in the hotel industry and in customised textiles.



## Frische Ideen in Plüsch!

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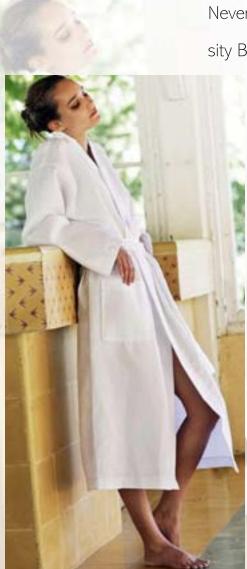
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# Happinesss in numbers Dream measurements 106 - 82 - 78

Is happiness measurable? No, at least not according to objective criteria. After all, happiness describes a subjective well-being. Nevertheless, the two researchers Christian Kroll (Jacobs University Bremen) and Sebastian Pokutta (Georgia Institute of Techno-

logy, USA) have tried to get to the heart of happiness
meticulously. Based on a survey conducted by Daniel
Kahneman, the winner of the Nobel Prize in economics,
and his team, they have found the perfect (female) day:
106 romantic minutes with their partner, 82 minutes
with friends and 78 minutes for relaxation are three time
windows which they developed for their theoretical model
and published in the "Journal of Economic Psychology".

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## Social Cocooning



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"Five Senses" collection Kahla/Thüringen Porzellan GmbH www.kahlaporzellan.com · PSI 49132 Social cocooning as a sense of well-being. Zukunftsinstitut describes the phenomenon of social cocooning as a new yearning for coexistence, cheerfulness and comfort. Two important aspects of this new lifestyle are "Hygge" and "JOMO".

**Hygge** is something like a Scandinavian philosophy of life and a guidance for happiness. Meik Wiking, director of the Copenhagen Institute for Happiness Research, has defined Hygge in ten aspects (atmosphere, present, pleasure, equality, gratitude, harmony, comfort, peace, togetherness, protection) and has devoted an entire book to this attitude (Meik Wiking, "Hygge – ein Lebensgefühl, das einfach glücklich macht"). And he seems to know what he is talking about. After all, Denmark has already ranked several times at the top of the list of the happiest countries in the "World Happiness Report".

**JOMO** is the Joy of Missing Out. Although the concept is based on the phenomenon FOMO (Fear of Missing Out), it is a completely counterconcept. The motto here is: better to miss an event and spend time contem-

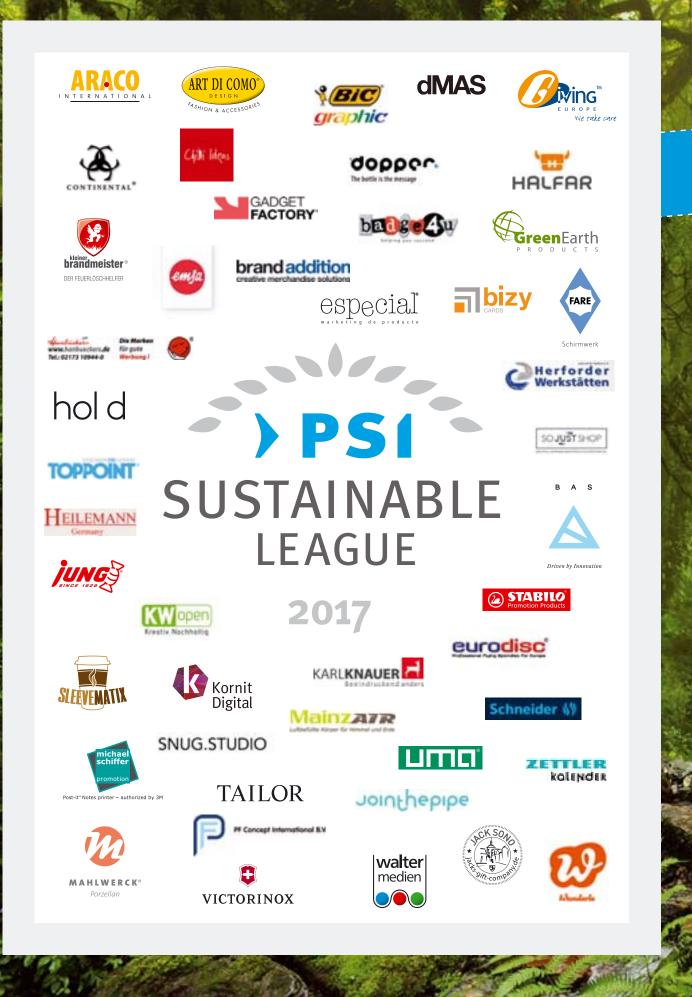




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## SUSTAINABILITY AWARDS

Invitation to the PSI Sustainability Awards Ceremony 2017

8 September 2017 Kurhaus Wiesbaden Kurhausplatz 1, 65189 Wiesbaden

> 5:00 pm Champagne reception

6 pm PSI Sustainability Awards Ceremony 2017

> 7:30 pm Dinner

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years is how long French people keep branded bags and other

travel luggage. Half of the respondents (50.7 per cent) confirmed this to the French association 2FPCO. Surprisingly, writing instruments are kept for an average of just nine months. of the micro-companies surveyed in the GWW Promotional Product Monitor 2016/2017 spend more than onefifth of their advertising budget on promotional products. In the case of large companies, it is only 13 per cent.

50 billion

**dollars** of turnover will be generated with augmented reality in 2021, according to market researcher IDC, writes horizont.net. Rosy prospects for the promotional product industry to successfully combine the real and virtual product world.



**Europeans** recall the company from which they received a bag. This means that these promotional products (89 per cent) still rate higher than calendars (86 per cent), shirts and writing instruments (85 per cent) and hats (84 per cent). The average recall value is 84 per cent according to the Impressions Study of ASI.



**dollars of turnover** was generated by US distributors of promotional products in 2016. According to a recent study by the "Advantages Magazine" of ASI, this is equivalent to an increase of 3.1 per cent.

students have received scholarships totalling CAD141,000 since the founding of the

Rosalind Plummer Memorial Scholarship through members of the association of Canadian promotional companies PPPC in 2007, according to the PPPC website promocan.com. **Boundary Dutch consumers** state that they are influenced by a corresponding promotional product in their decision to purchase the product of a company. This is what the Dutch promotional product asso-

ciation PPP published on their website.





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# Christmas, gift sets

#### Christmas business

walt

Every year again ... comes the Christ Child. Although it is always a bit strange to think about Christmas in the middle of summer, the end-of-year business in the promotional product industry in particular requires long-term planning. For when the customer has a request, it is often too late to implement effective ideas.



his is why we have already compiled a wide range of eyecatching articles for the lucrative Christmas season in our Product Guide. From experience, it is nec-

essary to proactively draw the attention of the customer to this time of year. Whoever waits until the customer himself realises that "Christmas has already arrived", unnecessarily puts himself into a predicament. This is the right time, right after the summer break, for clever promotional product consultants to remind their customers of Advent and Christmas. Anyone who can already present concepts now has the chance to propose even more elaborate projects and implement them.

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The Christmas season is the time of big and small, striking and discreet, valuable and inexpensive gifts. Common to all is the fact that they convey appreciation and gratitude. They show the recipient that the business partner also thinks of him during this particular time of year. Regardless of other occasions or specific marketing campaigns, promotional products used during the Christmas season are aimed at the emotional component of the Advent weeks and public holidays.

Precisely in this atmosphere, the effects of personable advertising vehicles evolve most strongIn Christmas atmosphere, the effects of personable advertising vehicles evolve most strongly and often develop their most lasting impact.

ly and often develop their most lasting impact. For this reason, we have brought together a "reindeer sleigh full of new product ideas" with which you can now send your very own special Santa Claus on his journey to your customers. <

